Maximizing Electronic Resources Management in Libraries: Applying Business Process Management (Chandos Information Professional Series)

Lenore England, Stephen W. Miller MD

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Maximizing Electronic Resources Management in Libraries: Applying Business Process Management examines the use of Business Process Management (BPM) and the ways it can be beneficially applied to electronic resources management (ERM) to help organize processes in libraries.

The book offers librarians a skillset that will make them ready for a variety of library environments. It focuses on the organizational tools offered by BPM, including key elements of ERM functions that lay the groundwork for the present and future use of ERM, and how they will drive methods by which libraries provide access to resources. BPM theories are then reviewed, along with a discussion of present applications of BPM to ERM and a final look at possibilities for future applications.

- discusses numerous BPM theories and principles as effective organizational strategies for ERM processes and operations
- offers a practical and simple application process for BPM principles, that leads towards effective organizational change
- demonstrates real-life ERM projects using BPM principles

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